

Save the Date!

We would like to invite you to join us for the Beneficiary and Family Centered Care Quality Improvement Organization (BFCC-QIO) webinar!

KEPRO is the BFCC-QIO for over 30 states. We offer four services to Medicare beneficiaries and their families: beneficiary complaints, discharge appeals, Immediate Advocacy, and Patient Navigation. This webinar will present a basic overview of these services, an introduction to some provider-based services, and address issues when providing documentation for appeals.

What: The BFCC-QIO Program

Who: Long Term Care Providers and Professionals

When: April 12, 2018, 2 p.m. EST & April 19, 2018, 2 p.m. EST

Speakers: Andrea Plaskett, Outreach Specialist, KEPRO

Partner: Kentucky Association of Health Care Facilities

Webinar information: To log in to the webinar, go to <https://qualitynet.webex.com>.

Locate the event to join and enter your contact information and password (KEPRO). To access the telconference line, dial 866-754-2932 and enter access code 6591815376.

